EXPLORE OPPORTUNITIES TO IMPROVE YOUR TEAM’S LEARNING AND DEVELOPMENT

Our Team & Organizational Development courses provide opportunities for learning, collaborating, sharing ideas and more. We offer instructor-led courses and workshops that are supplemented with material from industry experts through professional resources such as, LinkedIn Learning, books and videos. Our learning experiences are organized around the foundational skills and knowledge we all need to reach our full potential. Contact us for information on scheduling these or any of the courses we offer for your department’s retreat, personalized training, or a Lunch & Learn version. Below are the courses we offer; if you have another topic in mind please contact us to collaborate.

**Crucial Conversations**
Managing conflict makes relationships stronger. Learn tools that turn conflicts into positive outcomes.

**Presentation Skills**
Tired of using the same PowerPoint templates? We’ll discuss how to create effective & engaging presentations using PowerPoint and more!

**Embracing Accountability**
Most work is done collaboratively. Learn how to hold yourself and others accountable so that everyone performs at their best.

**Effective Listening**
In today’s high-tech, high-speed, high-stress world, communication is more important than ever. Genuine listening has become a rare gift – the gift of time.

**Time Management**
Effective time management is an indispensable skill. We’ll show practical foundations for managing your time and becoming more productive.

**Customer Service**
Do the people you serve feel valued? When they don’t, your role suffers. In this course, we will teach you the three crucial skill sets needed to deliver outstanding service.

**Cross Generational Strategies**
In this course we’ll help you make the choice to embrace life’s challenges, go from victim to hero, and help others do the same.

**Powerless to Powerful**
In this course we’ll help you make the choice to embrace life’s challenges, go from victim to hero, and help others do the same.