Our Team & Organizational Development courses provide opportunities for learning, collaborating, sharing ideas and more. We offer instructor-led courses and workshops that are supplemented with material from industry experts through professional resources such as, LinkedIn Learning, books and videos. Our learning experiences are organized around the foundational skills and knowledge we all need to reach our full potential. Contact us for information on scheduling these or any of the courses we offer for your department’s retreat, personalized training, or a Lunch & Learn version. Below are the courses we offer; if you have another topic in mind please contact us to collaborate.

**Crucial Conversations**
Managing conflict makes relationships stronger. Learn tools that turn conflicts into positive outcomes.

**Presentation Skills**
Tired of using the same PowerPoint templates? We’ll discuss how to create effective & engaging presentations using PowerPoint and more!

**Embracing Accountability**
Most work is done collaboratively. Learn how to hold yourself and others accountable so that everyone performs at their best.

**Self-Awareness & Effective Listening**
Two skills vital for professional success. Learn how to increase productivity, promote a positive work environment and become a better problem solver.

**Time Management**
Effective time management is an indispensable skill. We’ll show practical foundations for managing your time and becoming more productive.

**Customer Service**
Do the people you serve feel valued? When they don’t, your role suffers. In this course, we will teach you the three crucial skill sets needed to deliver outstanding service.

**Cross Generational Strategies**
With four generations in the workforce today, tensions are inevitable, but problems are avoidable. This course will show you a practical approach to get the five generations working together.

**Instructional Coaching Service**
Consultation services available to training facilitators. Professional advice for course design and use of technology to support instruction.