

# Customer Service Certificate Series

Name \_\_\_\_\_ Date \_\_\_\_\_

Employee ID \_\_\_\_\_ eMail: \_\_\_\_\_

Upon completing all required classes, complete this form and email it to the Office of Training & Organizational Development at [training@fsu.edu](mailto:training@fsu.edu).

COURSE CURRICULUM	Date Completed	Verified by Training Office
Bridging Cultures I – Introduction to Intercultural Communication (CSBC01)		
Conflict Communication Skills (PDCCS1)		
<a href="#">Building Rapport with Customers</a> : Free LinkedIn Learning self-paced training. <b>To use as credit towards the Customer Service Certificate, provide a copy of your LinkedIn Course Completion Certificate for this course with this form.</b>		